

LEGAL - SECURITY

Security

How MindPay protects your account and data.

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mindpay.app

Security is a core priority at MindPay. We apply multiple layers of protection.

1. How We Protect You

MindPay implements multiple layers of protection across our platform:

- Identity verification (KYC) via trusted providers
- AML and transaction monitoring systems
- Encrypted infrastructure for data in transit and at rest
- Role-based access control and authentication
- Continuous monitoring and risk analysis

2. Our Partners

We work with industry-leading providers to deliver security at every layer:

- **Sumsub** - identity verification and KYC
- **Sinch** - secure communication and SMS notifications

3. Your Responsibilities

Security is a shared responsibility. As a user, you must:

- Protect your login credentials and never share them
- Do not share account access with third parties
- Always verify transaction details before confirming

— Report any suspicious activity to support@mindpay.app immediately

4. Limitations

While we apply industry-standard security practices and work with trusted partners, no system is completely risk-free. MindPay cannot guarantee protection against all possible threats. Users accept this risk by using the Services.
