

Privacy Policy

How MindPay collects and protects your personal data.

Last updated: May 05, 2026 | MindPay s.r.o., Praha 10, Czech Republic

mindpay.app

1. Overview

This Privacy Policy explains how MindPay s.r.o. collects, uses and protects personal data when you access our Services.

Registered address: Křemenáčová 90/6, Pitkovice, 104 00 Praha 10, Czech Republic

Contact: support@mindpay.app

2. Data Collected

We may collect the following categories of data:

- Identity data - name, date of birth, government-issued ID
- Contact information - email address, phone number
- Transaction data - payment history, wallet addresses
- Device data - IP address, browser, operating system
- Blockchain-related data - on-chain transaction records

3. Purpose of Processing

We process personal data for the following purposes:

- Providing and operating the Services
- AML / KYC compliance
- Fraud prevention and security
- User communications and support

4. Legal Basis (GDPR)

Processing is based on one or more of the following:

- Performance of a contract
 - Compliance with legal obligations
 - Legitimate interests of MindPay
 - User consent (where required)
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5. Data Sharing

We may share data with:

- Identity verification providers (e.g. Sumsb)
- Communication providers (e.g. Sinch)
- Infrastructure and technology partners
- Regulatory authorities, where legally required

All recipients are bound by confidentiality obligations.

6. International Transfers

Data may be transferred outside the European Economic Area. Where this occurs, we rely on Standard Contractual Clauses (SCCs) or other approved mechanisms to ensure adequate protection.

7. Data Retention

Personal data is retained only for as long as necessary to fulfil the purpose for which it was collected and to comply with applicable legal and regulatory obligations. After this period, data is securely deleted or anonymised.

8. Your Rights

Under applicable data protection law, you have the right to:

- Access your personal data
- Request correction of inaccurate data
- Request erasure (right to be forgotten)
- Restrict or object to processing
- Data portability

To exercise your rights, contact: support@mindpay.app

9. Security

We implement appropriate technical and organisational security measures, including:

- Data encryption in transit and at rest
 - Access controls and authentication
 - Ongoing security monitoring
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10. Blockchain Notice

Where MindPay services interact with blockchain networks:

- Transaction data recorded on-chain is public and immutable
 - We are unable to delete or modify on-chain records
 - Users should consider privacy implications before transacting
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